



FREQUENTLY ASKED QUESTIONS

GOLF OPERATIONS

Q: How do I make tee times or register for golf?

A: *We do not take tee time reservations at DWCC, the tee is open on a first come first served basis. However, on weekend mornings or holidays, there will be a starter present on the first tee. Please check in with the starter as he/she will keep the order of play on the tee. Players are always asked to register in the pro shop before playing. You may pay for carts in the pro shop via cash, credit card, or club charge.*

Q: Do I have to ride?

A: *Players must ride before 11:00 a.m. on weekends and holidays. All other times walking is permitted.*

Q: How much are guest fees and when can they play?

A: *Current guest fees are \$49 to ride 18 holes and \$34 to walk. Guests can play anytime however, we request on weekends and holidays that members bring guests only after 12:00 p.m. to ensure an open tee for the members.*

Q: When is it permissible to play at Heartland Crossing as a member of DWCC?

A: *Members of DWCC can always play for a reduced rate at Heartland Crossing. Simply have one of our staff members reserve a tee time for you or call directly at 630-1785. There will be a discounted rate for all members. At times when our course is closed due to construction or outside outing play, members will be allowed to play for cart fee only at Heartland Crossing.*

Q: Why should I join the Men's or Ladies clubs?

A: *The Men's and Ladies clubs at DWCC are both very active and have great tournament and event schedules. Becoming a member of the respective clubs entitles you to participate in any of their events during the calendar year. In addition, both clubs give to local charities if there are funds to do so. The cost of membership to each club is \$40 and can be paid to the respective presidents or officers. Ask pro shop staff for more details.*

Q: What activities do you have for juniors?

A: *An annual junior golf camp is coordinated by our pro shop staff. The cost is approximately \$80-\$100 and starts soon after school is out in June. Registration forms will be in the pro shop and/or on the website. Junior golfers are welcome on the golf course however, we ask that you call the shop staff for availability during heavy traffic times. The pool is used by juniors throughout the year as well. "Breakfast with Santa" is always a popular event for the kids! We are looking to add many family oriented activities to our schedule in the near future. (Please check website for upcoming activities) If you have ideas for new activities, please send an email to the appropriate staff member.*

Q: Do you have a program for unlimited cart rides?

A: *Yes, for those members who ride frequently, we have an option for you! Unlimited annual cart passes (July 1-June 30) can be purchased. For those members living on the golf course and wanting to own a personal cart, an annual trail fee can be purchased. All personal carts must meet guidelines set forth by DWCC and must be pre-approved by the Head Professional.*

BILLING / MEMBERSHIPS

Q: What are my options for paying my bill?

A: *In the near future, you will have two options. (1) You can pay monthly by loading a credit card on file and it will be automatically billed at the beginning of the following month. Or (2) you can pay for one year in advance and may pay via any method you wish.*

FOOD AND BEVERAGE

Q: What items count toward my \$50 food and beverage minimum?

A: *Any food or beverage item purchased at any register at anytime counts toward your minimum. To-Go orders also count. Items paid for by cash also count so please make sure any purchase whether paying cash or not is rang up on your account. Taxes and tips do NOT count toward the minimum. All unused minimum will be billed to your account at the end of the month.*

Q: Do I need to make reservations to eat in the dining room?

A: *Reservations are not required but strongly recommended. To help us staff appropriately, please make dinner or brunch reservations by calling 535-4308. The dining room is open Monday through Friday 5:00 – 9:00 p.m. while Sunday brunch is from 10:30 a.m. to 1:30 p.m. Our dining room offers six classic entrees and a full menu of appetizers, sandwiches, and salads.*

Q: Is there a benefit as members to host banquets at the club?

A: *Yes, members pay half of the normal room rental rate as the host of an event and receive priority scheduling.*

Q: We notice that you advertise as “open to the public”...what exactly does that mean?

A: *Only the food and beverage services are open to the public including catering. All other club amenities require membership.*

Q: Tell us about your catering services.

A: *We are a full service custom caterer, able to accommodate groups of up to 120 on our main level and up to 75 in our upstairs board room. Any breakfast meetings, birthday parties, special luncheons, bridal showers, rehearsal dinners, wedding receptions or any other group needs will be met with great attention to detail.*

FUTURE OF THE CLUB

Q: What features will the new clubhouse have?

A: *The plans for the new clubhouse are still tentative at this point and are subject to change. The clubhouse is **planned** to feature a banquet facility for 300-400 people, a separate full service dining room for approximately 125 people, a private member lounge, a state-of-the-art kitchen, a full service bar, a fitness area, a small business center, locker rooms, a large deck with views of the golf course, and a new swimming pool with party deck.*

Q: What changes are going to be made to the golf course?

A: *We are very happy that world-renowned golf course architect Pete Dye has agreed to oversee a re-design of the back nine. These changes were made necessary by the widening of State Road 135. There will be changes to 4 of our current greens and 5 of our current tee boxes on the back nine. In addition, new tee boxes are also being added to the current front nine to add yardage to the course. A conversion to bent grass fairways is also tentatively planned. Increased airflow and circulation is needed to improve turf conditions on current holes #2 and #3 greens which will be made possible by the trimming of trees and removal of underbrush.*

Q: Will there ever be assessments to the members?

A: *There are no plans to assess members at this time. We believe that if we get the support of our membership by fully utilizing our facilities (banquets, outings, corporate business etc.) that assessments will not be needed.*